



**25<sup>th</sup> Anniversary Conference Programme**  
**University of Hull: 17<sup>th</sup> – 18<sup>th</sup> June 2019**  
**Canham Turner House**

**Day 1 – Monday 17<sup>th</sup> June**

REGISTRATION with Tea/Coffee	10.00 – 10.30
<b>Welcome and Housekeeping:</b> Chris Awre, Head of Information Services, University of Hull will open this year's conference.	10.30 – 10.45
<b>Innovative Interfaces - corporate and product update</b> The latest news including a presentation on Inspire Discovery and an overview of plans for electronic resource management (ERM) in Inspire.  Robert Jacobs, Vice President International Sales, Innovative Interfaces. Colin Carter, Sales Director Europe and Africa, Innovative Interfaces. Mer Moreno, Sales Engineer EMEA, Innovative Interfaces.	10.45 – 12.15
<b>EIUG AGM.</b> Agenda and minutes will be in your conference pack.	12:15 – 12:45
LUNCH (Please remember to visit the conference exhibitors' stands)	12.45 – 13.30
<b>Session 1: The National Bibliographic Knowledgebase.</b> Colin Sinclair, University of Stirling and Janet Aucock, University of St. Andrews. How two very different libraries have gone, or are going, about getting their data into the NBK.	13.30 – 14:00
<b>Session 2: APIs and Auto Renewals.</b> Polly Dawes, University of Bradford.	14:00 – 14:30
Tea/Coffee and the Innovative Hall of Solutions with David Gallagher, Senior Systems Librarian, EMEA Support Team.	14.30 – 15.00
<b>Session 3: Building a new request system.</b> Steve Baker, University of London.	15.00 – 15.30

<b>Session 4: Customer Support &amp; Professional Services Overview.</b> Hilary Newman, Senior Vice President Customer Support and Success, Innovative Interfaces.	15.30 – 16.00
<b>Tour of University of Hull Library</b> A chance to see the remarkable Brynmor Jones Library. You will have library-envy.	16:00 – 16:45
Conference dinner at The Deep sponsored by Innovative Interfaces (Coach from Hull campus to The Deep leaving at 18:15 returning at 22:30) <b><u>Followed by THE QUIZ!</u></b>	19.00 – 22.30

## Day 2 – Tuesday 18th June

Welcome – Tea/Coffee from 9:15.

<b>Session 5: Q &amp; A Panel Discussion</b> Come ready with your questions for the Innovative team – you can submit questions in advance via Survey Monkey <a href="https://www.surveymonkey.com/r/EIUG2019">https://www.surveymonkey.com/r/EIUG2019</a>	09:30 – 10:30
 <p>(Scan to submit question)</p>	
Tea /Coffee break	10:30 – 11:00
<b>Session 6: The experience of working with a US-based open source community on the development of repository solutions (Samvera).</b> Chris Awre, Head of Information Services, University of Hull.	11:00 – 12:00
<b>Session 7:</b>  <b>The Lightning Round.</b> <b>Encore at St. Andrews.</b> Andrew Wilson, University of St. Andrews. <b>The use of available holds in maximising availability of stock.</b> Lisa McFarlane, Operations Manager (Collections). University of Hull. <b>Integrating Sierra with SAP.</b> Ed Kirkland, University of Warwick.	12:00 - 13:00
LUNCH. <b>Conference Review &amp; Close.</b>	13:00 – 14:00